

DOMESTIC VIOLENCE SERVICES 2013/14 – Total Contract Value £823,500

Name & cost of service	Aims/objectives	Outputs / outcomes	Discussion points	Recommendation
<p>Children's Domestic Violence Service</p> <p>Contract value: £200,000 (funded from Public Health grant)</p>	<p>Commissioned 1 April 2013. Service commences August 2013</p>	<p>This is a new two year project to establish a best practice provision to support children and young people who are affected by domestic violence with a focus on improving health and wellbeing, in particular mental wellbeing.</p>	<p>At the time of writing the review Children's services are still working through its operating model and the service has not yet been established.</p>	<p>12 month evaluation</p>
<p>East London Rape Crisis Centre (NIA). Contract value: £20,000 (funded through LBBD community safety).</p> <p>Mayor's Office for Policing and Crime (MOPAC) arrangement with east London boroughs making an equal contribution.</p>	<p>The service comprises telephone support and counselling. There are four service outcomes set for this service which is shared across all the boroughs in east London. The outcomes are briefly:</p> <ul style="list-style-type: none"> • service users have a better understanding of the consequences of rape/assault and of their rights in the justice and health sectors; • service users have improved self-esteem, confidence, emotional health and well-being and physical health and enhanced positive coping strategies; • increased access to a range of services; • equality for disadvantaged groups promoted through the service. 	<p>58 calls from local residents to the information and referral line for calendar year 2012, 10 clients referred for counseling, eight for advocacy, and four for workshops.</p>	<p>There is recognition and a need to promote the helpline as a first port of call for victims and consistent widespread promotion of the helpline is necessary to ensure that the information and opportunity is accessible to all residents</p> <p>This is essentially a counseling service and is a potential duplication with Woman's Trust counseling service</p>	<p>Continue service</p>

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<p>'Finding the Words'</p> <p>Contract value: £15,000 (funded from Public Health grant)</p>	<p>A peer-based sexual exploitation education programme being delivered in partnership with Arc Theatre. Since April 2012 the programme has been rolled out to 2 of our 10 schools which has resulted in 1156 young people accessing the session. The project would therefore aim to reach young people in the remaining eight schools, the Pupil Referral Unit as well as youth settings such as youth clubs and the YOS when required</p>	<ul style="list-style-type: none"> • Increase number of young people educated about sexual exploitation (500 young people partaking per year) • The majority of young people trained should rate the training as informative or above. 	<p>This is the key prevention arm of our strategy for working with young people</p>	<p>12 month evaluation</p>
<p>LBBD Domestic Violence and Hate Crime Manager.</p> <p>Service cost: £34,000 (funded from Public Health grant).</p>	<p>1 X 0.6 WTE post, provides strategic co-ordination to the partnership.</p>	<ul style="list-style-type: none"> • To strategically lead the development and implementation of the domestic violence and hate crime objectives. • To work as part of a co-ordinated response to domestic violence in Barking and Dagenham • To manage the establishment and operation of the Barking and Dagenham domestic violence MARAC. • To assist in the establishment and development of a Specialist Domestic Violence Court in Barking and Dagenham 		<p>Continue funding</p>

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<p>LBBB MARAC Co-ordinator.</p> <p>Service cost: £43,000 (funded from Public Health grant)</p>	<p>Co-ordinator of the MARAC (Multi Agency Risk Assessment Conference).</p> <p>This is a public protection mechanism which aims to reduce domestic homicide through co-ordinating interventions to support very high risk victims of domestic abuse and their children.</p>	<ul style="list-style-type: none"> • There were 365 referrals to the Barking and Dagenham MARAC between April 2012 and March 2013. In total there were also 510 children in affected relationships. • Data shows that the current cessation rate is 77% with just 23% of clients reportedly experiencing repeat _victimization after an intervention. • MARACs enable the early identification of perpetrators and child victims of abuse. 	<p>CAADA estimates that for every £1 invested into MARAC £6 is saved¹.</p>	<p>Continue funding</p>
<p>Refuge – BHRUT Queens Hospital maternity unit based IDVA service</p> <p>Contract value: £120,000 p.a. (funded by CCG)</p>	<p>The service consists of 3 x (WTE) Advocates and 0.5 x (WTE) Service Co-ordinator.</p> <p>The support includes risk assessment, support, advocacy and safety planning.</p>	<p>Of the 258 referrals received up until Jan 2013, 72% were Barking and Dagenham residents.</p> <ul style="list-style-type: none"> • B&D – 187 • Havering – 34 • Redbridge – 37 <p>Between the 1st April 2012 – 31st March 2013 the maternity IDVA service have referred 22 pregnant women to MARAC.</p> <p>Additional outcomes of the project until Jan 2013:</p> <ul style="list-style-type: none"> • 231 risk assessments conducted • 321 children and 262 unborn children exposed to DV • 347 midwives trained • Average length of abuse 2.3 years, 65% reported to police and 15% attended A&E due to domestic violence, average visits to GP was 4 	<p>NHSBD are commissioning the whole service regardless of residence and need to agree with Havering and Redbridge CCGs that this will move from a block contract to cost per case contract</p> <p>NHSBD as part of their commissioning intentions need to consider the services available to those women who's maternity care is now provided by Barts Health NHS Trust</p>	<p>Continue funding whilst Commissioners review service model as the service may be more cost-effectively provided to all women in pregnancy</p>

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<p>Refuge – Community based IDSVa service.</p> <p>Contract value: £130,000 p.a. (funded £40k from Housing Revenue Account, £51k from Public Health Grant, £39k from Metropolitan Police)</p>	<p>The service provides specialist advocacy to high risk victims of domestic violence. Support includes risk assessment, support, advocacy and safety planning.</p> <p>The service consists of 2.6 x Full Time Equivalent (FTE) Advocates and 0.5 x (FTE) Service Co-ordinator.</p> <p>Part of single contract commissioned in 2010 which includes BHRUT IDSVa service. Expires January 2014.</p>	<p>158 new clients accessed the service between April 2012 and March 2013 and 333 exit forms were completed. With the exception of one person who was transgender, all new clients were female. The largest cohort (86 people) was aged between 21 and 30, with another 37 being aged between 31 and 40. 86 were white British/Irish/other.</p> <p>The average length of abuse reported by clients was three years. 86 clients reported they had children and a total of 142 children lived in affected households. Refuge estimated an average reduction in the risk of serious harm or homicide of 32.8% for clients.</p>	<p>On average the service costs £823.00 per person accessing the service.</p>	<p>Continue funding</p>
<p>Victim Support Domestic Violence caseworker.</p> <p>Contract value: £31,500 (funded by LBB Community Safety)</p>	<p>This worker provides support to victims who would not meet the threshold for IDSVa support (i.e. those assessed as medium risk).</p> <p>The worker receives referrals automatically from the police and also via the IDSVa service.</p>	<p>This year the project has received 1,697 domestic violence referrals resulting in 1,588 phone calls, 708 emails to survivors and partner agencies, 85 attendances at court, 20 MARAC and DV forum meetings. 982 cases of advocacy support, 61 cases were escalated back up to IDSVa high risk services and 166 referrals were made for target hardening.</p>	<p>The service costs about £18.50 per referral.</p>	<p>Continue funding</p>

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<p>Sanctuary project. Contract value: £50,000 (funded £18,000 from LBBD anti-social behaviour and £32,000 Housing Revenue Account anti-social behaviour).</p>	<p>Sanctuary is a service for domestic violence survivors who wish to remain in their own homes. Sanctuary is one aspect of the borough's safer homes project.</p>	<p>166 referrals were made to Sanctuary in the last year. This outcome of the service is that victims and their children are supported to feel safer in their own homes by reducing repeat victimisation and/or enabling them to have enough security in place to wait for the police to arrive.</p>	<p>Potential savings are achieved by reducing the cost associated with re-housing and homelessness applications.</p>	<p>Continue funding</p>
<p>Refuge – supported accommodation Contract value: £135,000 per annum (funded by LBBD Commissioning)</p>	<p>This service consists of 13 units across two sites in Barking and Dagenham. The service employs 0.7 x (FTE) Manager across two sites and 2.5 x (FTE) support workers. Most women are from out of borough as local residents are accommodated in other areas.</p>	<p>Barking and Dagenham residents usually go to refuges out of borough, and are housed in one of the 42 refuges across 19 local authority areas. 13/19 of the local authorities are in London. The total number of women using the facility over 2012-2013 is 32 with 29 accompanying children. A comparison of contract values of these services was made between London boroughs. This indicates that the annual contract value for Barking and Dagenham is better value for money as our unit costs are much lower than the second cheapest provision in Barnet. We have good throughput and utilisation with no void periods further supporting good value for money based on the unit cost</p>	<p>Age limit on male children going into accommodation can be as low as 12. Our provision is largely used by those fleeing violence from out of borough but this would be same as any of the other boroughs used as part of benchmarking. It is difficult to try and locate figures for numbers fleeing Barking and Dagenham.</p>	<p>Continue funding</p>

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<p>Woman's Trust. Contract value: £25,000 p.a. (funded from Public Health Grant)</p>	<p>Woman's Trust (WT) is a counselling and support service/mental health agency, providing support to women to address the emotional and psychological impacts of domestic violence.</p> <p>The Trust aims to empower women to overcome the mental health effects of abuse, re-gain control, make positive choices, rebuild their lives and live free from violence and abuse, through provision of women-only, client-led, services. Aim is to enable women to build up the confidence to be part of the local community and the economy again.</p>	<p>Between 2009 and 2012 there was a 168% increase in the number of referrals received, 298 were referred in 2012/13. All women were offered an initial session in 2012/13; however, only 124 attended. 43.5% were of white British origin. 569/860 sessions were attended. Clients attended an average of 10.1 sessions each. 84/124 clients were in the 26 to 45 age group.</p>	<p>2012/13 report that the average waiting time from referral to appointment is 7.1 weeks. The average wait from initial appointment to first counselling session, 18.75 weeks.</p> <p>There is potential duplication of services with East London Rape Crisis Centre, although aspects of the service do differ. Women only service.</p> <p>Alternative service should be available to all from mainstream mental health services.</p>	<p>Consider for decommissioning after assessing alternatives.</p>

ⁱ CAADA (2010) 'Saving Lives; Saving Money: MARAC and high risk domestic abuse'. Bristol: CAADA.